

Buxton Lime is the UK's market leader in the supply of sustainable lime solutions. Our innovative products allow us to continue to diversify our end-markets and act as a vital resource for global sustainability. We work with associated companies operating in Germany, the Czech Republic and Ireland to serve markets in Europe and the rest of the world.

*This policy confirms our approach to ensuring Buxton Lime's quality performance continually improves and delivers our objectives and targets in line with the company's strategy and direction.*

#### To support our approach, we will ensure that:

- We implement a robust certified quality management system, appropriate to our activities, to manage risks and support opportunities.
- Our senior management team will demonstrate leadership to engage and involve employees at all levels, and relevant interested parties, in the quality management system.
- Line management have a responsibility to ensure implementation and compliance at a local level.
- We will work to understand and satisfy the requirements of our customers and interested parties who may affect or be affected by the company.
- We understand and meet our compliance obligations, including relevant industry, legal and regulatory codes of practice.
- We understand and meet the requirement of FEMAS and ensure product safety for supply into animal feed is maintained.
- We continually improve all quality related business systems by using the process approach and by the analysis of risk to the business, customer and interested parties.
- Where evidence of risk is found, the company will implement appropriate corrective action to manage the risk to acceptable levels.
- We actively engage in product development to improve our product range from a quality and CO2 footprint perspective, to meet the requirements of our customers.
- We set ambitious quality objectives and targets based on the requirements of customers and interested parties. The quality objectives will be set and reviewed at appropriate levels within the company and at relevant timescales to ensure that they drive continual improvement.
- We improve the quality of our products and service via proactive involvement with our customers, regulatory bodies and interested parties.
- We provide appropriate resources for the learning and development of our employees, confirming that they understand their role/responsibilities and their contribution in the delivery of this policy.
- We commit to maintain ISO 9001 certification at all relevant operational locations.

This policy will be reviewed, as a minimum, annually



Peter Butterworth  
*Lime Director*

